



**GRIEVANCE FORM**

Request for Standard Grievance  Request for Expedited (fast) Grievance

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_

Home Address: \_\_\_\_\_ Apt/Lot #: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact Telephone: \_\_\_\_\_ Freedom Health ID#: \_\_\_\_\_

Date(s) of problem (s) occurred: \_\_\_\_\_

Location where problem(s) occurred: \_\_\_\_\_

Problem occurred as follows (please be as specific as possible, include time, sequence of events, all subsequent events, etc. Use additional sheets of paper if necessary):

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Action requested as follow-up to problem:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Member Signature \_\_\_\_\_ Date \_\_\_\_\_

NOTE: Freedom Health will contact you within five (5) working days to acknowledge the receipt of this grievance. Your benefits will continue during the course of this grievance as long as you remain enrolled as a member in Freedom Health.

You can call us at 1-888-796-0947 (TTY 1-800-955-8771)

Or you can fax this form to 727-451-3838

You can mail this form to: Freedom Health, Inc., Attn: Grievance and Appeals Department, P.O. Box 1162, Pinellas Park, FL 33780

You can hand-deliver this form to: Freedom Health, Inc. 5501, 49<sup>th</sup> Street N, St. Petersburg, FL 33709