

## PROVIDER & PHARMACY DIRECTORY – SEARCH TOOL TIPS

To search for a provider or pharmacy, click on the “Find Provider and Pharmacy” link from the Home Page.

The screenshot shows the Freedom Health website home page. At the top, there is a navigation bar with links for Home, About Us, Careers, and Contact. To the right of the navigation bar, there is a font size control with options for + Increase, - Decrease, and = Normal. Below the navigation bar is the Freedom Health logo on the left and a search bar with the text "Search here..." and a "Search" button on the right. A blue horizontal menu contains links for Medicare Plans, Medicaid, Members, Providers, Agents & Brokers, OTC, and Quick Links. On the left side, there is a vertical list of links: Enrollment Center, Pharmacy & Part D, Find Provider and Pharmacy (highlighted with a red box), Find a Covered Drug, Member Portal, Star Rating, Mail Order Pharmacy, and Important Documents. In the center, there is a large graphic for the Medicare Overall 4 Star Rating for Quality & Performance, featuring a large number 4, four stars, and the text "Overall Medicare STAR Score Above Average" and "Medicare Overall 4 Star Rating for Quality & Performance 4 out of 5 stars for 2018". To the right of this graphic is a red button with a white telephone icon and the text "Talk to an Agent or Enroll Now". Below the star rating graphic, there is a blue heading "Discover... the Freedom Advantage!" and a grey box containing the text "Click Here to Enroll" and a blue "Enroll Now" button. At the bottom of the grey box, there is a link: "Current members click here for plan changes".

On clicking the "Find Provider and Pharmacy" link from the screenshot above, you will be navigated to the Provider Search Screen as shown below:

**FREEDOM HEALTH**

We also list pharmacies that are in our network but are outside our service area

Provider Finder Evaluation Form   Website Provider Info   American Board of Medical Specialties   Provider Search Tips

Last Updated: 9/11/2018

This Directory Provides a list of Health Plan's Network Providers  
To report errors in directory information please call **1-800-401-2740 TTD/TTY: 711**

**Step 1**  
Please select your county or your zip by distance in order to narrow your results for providers in your specific area

[Search By County](#)   [Search By Zip Code](#)

Search by County

Year:\*  
2018

County:\*  
Please Select...

[Next Step](#)   [Home](#)   [Reset](#)

In the Provider Search Screen there are 2 steps to search for your desired provider information.

**Step 1:** You can select your Year and County, or you can select your Year, Zip Code and Distance.

**County Search:**

First select the “Year” using the drop down. Then select the “County” from the drop down. Then click “Next Step”.

This screenshot shows the 'Step 1' search interface for County Search. At the top, a blue banner reads: 'This Directory Provides a list of Health Plan's Network Providers To report errors in directory information please call 1-800-401-2740 TTD/TTY: 711'. Below this, the text says 'Step 1 Please select your county or your zip by distance in order to narrow your results for providers in your specific area'. There are two buttons: 'Search By County' (highlighted) and 'Search By Zip Code'. The 'Search by County' section contains a 'Year:\*' dropdown menu with '2019' selected and a 'County:\*' dropdown menu with 'HILLSBOROUGH' selected. At the bottom of the form are three buttons: 'Next Step' (blue), 'Home' (red), and 'Reset' (grey).

**Zip Code Search:**

First select the “Year” using the drop down, then key in the “Zip Code” and select the “Distance within” from the drop down. Then click “Next Step”.

This screenshot shows the 'Step 1' search interface for Zip Code Search. At the top, a blue banner reads: 'This Directory Provides a list of Health Plan's Network Providers To report errors in directory information please call 1-800-401-2740 TTD/TTY: 711'. Below this, the text says 'Step 1 Please select your county or your zip by distance in order to narrow your results for providers in your specific area'. There are two buttons: 'Search By County' and 'Search By Zip Code' (highlighted). The 'Search by Zip Code' section contains a 'Year:\*' dropdown menu with '2018' selected, a 'Zip Code:\*' text input field, and a 'Distance within:' dropdown menu with '5 Miles' selected. At the bottom of the form are three buttons: 'Next Step' (blue), 'Home' (red), and 'Reset' (grey). A navigation bar at the top of the page includes links for 'Provider Finder Evaluation Form', 'Website Provider Info', 'American Board of Medical Specialties', and 'Provider Search Tips'. A status indicator shows 'Last Updated: 9/11/2018'.

The Step 1 section also has a “Home” button that will navigate you back to the Home page and a “Reset” button that will reset all the search criteria back to the default value.

After completing Step 1 and clicking “Next Step” the Step 2 section will appear as shown below:

The screenshot shows a web form titled "Step 2" with the instruction: "Please select your Provider Search Criteria. Provider Type and Provider Sub Type are required fields, and all other fields are optional." Below this is a blue header "Provider Search Options". The form contains several fields: "Provider Type\*" (dropdown menu with "-- Please Select--"), "Provider Sub Type\*" (dropdown menu with "--ALL--"), "Provider/Group Name" (text input), "Language" (dropdown menu with "-- Please Select--"), "Street Address" (text input), "City" (dropdown menu with "-- Please Select--"), "Board Certified" (dropdown menu with "-- Please Select--"), "Accepting New Patients" (dropdown menu with "-- Please Select--"), "Hospital Affiliation" (text input), and "Physicians Gender" (dropdown menu with "-- Please Select--"). At the bottom of the form are three buttons: "Show Results" (blue), "Home" (red), and "Reset" (grey). Below the form are two links: "English/Spanish PDF Directory Download" and "Information in Another Format or Language".

On this page, you will find more search options to narrow down your search:

“Provider Type”, “Provider Sub Type”, “Provider/Group Name”, “Language”, “Street Address”, “City”, “Board Certified”, “Accepting New Patients”, “Hospital Affiliation”, “Physician Gender”

The “Provider Type” and “Provider Sub Type” are mandatory fields for searching for a provider.

The Step 2 section also has a “Home” button that will navigate you back to the Home page and a “Reset” button that will reset all the search criteria back to the default value.

At the bottom of the page, you will also find two links that will take you to the downloadable PDFs and the Multi-Language Flyer.

Hospital Affiliation <input type="text"/>	Physicians Gender -- Please Select-- <input type="button" value="v"/>
<input type="button" value="Show Results"/>	<input type="button" value="Home"/> <input type="button" value="Reset"/>

[English/Spanish PDF Directory Download](#)  
[Download PDF Version of the Provider and Pharmacy directories in English or Spanish.](#)

[Information in Another Format or Language](#)  
[Please contact us if you need information in another format or language.](#)

After selecting the desired search criteria and clicking on the “Show Results” button, you will be navigated to the Results Page as below:

<b>Step 2</b> Please select your Provider Search Criteria. Provider Type and Provider Sub Type are required fields, and all other fields are optional.	
<div style="background-color: #0070C0; color: white; padding: 5px; font-weight: bold;">Provider Search Options</div>	
Provider Type* <input type="text" value="Hospital"/>	Provider Sub Type* <input type="text" value="HOSPITAL"/>
Provider/Group Name <input type="text"/>	Street Address <input type="text"/>
City <input type="text" value="-- Please Select--"/>	<input type="button" value="Show Results"/> <input type="button" value="Home"/> <input type="button" value="Reset"/>

Results Page:

The screenshot shows a search results page with the following components:

- Search / Results** header.
- CURRENT SEARCH** section (highlighted with a red box) containing search criteria:
  - Plan Type: Medicare
  - County: HILLSBOROUGH
  - Provider Type: Hospital
  - Provider Sub Type: HOSPITAL
  - Provider/Group Name: PF01374A
  - Language:
  - Street Address:
  - City:
  - State: FL
  - Board Certified:
  - Accepting New Patients:
  - Hospital Affiliation:
  - Physicians Gender:
- Buttons: "Choose up to 3 Providers to compare", "Compare Now", and "Comparing Tip".
- Text: "To obtain this information in print, please [contact us](#)."
- Text: "12 Providers found for your search criteria"
- Table of results with columns: Name, Location, Phone, and Details.

	Name	Location	Phone	Details
<input type="checkbox"/>	<b>BRANDON REGIONAL HOSPITAL</b> HOSPITAL PF01374A	119 Oakfield Dr Brandon, FL 33511 HILLSBOROUGH	(813) 681-5551	<a href="#">View</a>
<input type="checkbox"/>	<b>FLORIDA HOSPITAL CARROLLWOOD</b> HOSPITAL PF01388A	7171 N Dale Mabry Hwy Tampa, FL 33614 HILLSBOROUGH	(813) 932-2222	<a href="#">View</a>
<input type="checkbox"/>	<b>FLORIDA HOSPITAL TAMPA</b> HOSPITAL PF982988A	3100 E Fletcher Ave Tampa, FL 33613 HILLSBOROUGH	(813) 971-6000	<a href="#">View</a>
<input type="checkbox"/>	<b>MEMORIAL HOSPITAL OF TAMPA</b> HOSPITAL PF0996357A	2901 Swann Ave Tampa, FL 33609 HILLSBOROUGH	(813) 873-6400	<a href="#">View</a>
<input type="checkbox"/>	<b>SOUTH BAY HOSPITAL</b> HOSPITAL PF01385A	4016 Sr 674 Sun City Center, FL 33573 HILLSBOROUGH	(813) 634-3301	<a href="#">View</a>
<input type="checkbox"/>	<b>SOUTH FLORIDA BAPTIST HOSPITAL</b> HOSPITAL PF02654A	301 N Alexander St Plant City, FL 33563 HILLSBOROUGH	(813) 757-1200	<a href="#">View</a>

The above Results Page will display the search criteria used on the left hand side and display all the results based on the users search criteria.

On clicking the View Button in the last column, the User will be navigated to the details page as below:

Details

[Search](#) / [Results](#) / [Details](#)

Name:	<b>BRANDON REGIONAL HOSPITAL</b>
Address:	119 OAKFIELD DR , BRANDON, FL 33511
Directions:	<a href="#">View Map &amp; Directions</a>
Type:	HOSPITAL
Specialties:	HOSPITAL
Phone:	(813) 681-5551
Hospital Affiliation:	NO AFFILIATIONS
Board Certified:	NOT CERTIFIED
Accreditation:	<a href="#">THE JOINT COMMISSION (TJC)</a>
Provider ID:	PF01374A
Hospital Quality Resource Sites:	<a href="#">Hospital Compare</a> <a href="#">Leapfrog</a>

All of the hyperlinks on this page can be clicked on and the user will be navigated to the selected link.

To view the Results page again the user can click on the “Results” link and to perform a new search the user can click on the “Search” link.

Details

[Search](#) / [Results](#) / [Details](#)

Name:	<b>BRANDON REGIONAL HOSPITAL</b>
Address:	119 OAKFIELD DR , BRANDON, FL 33511
Directions:	<a href="#">View Map &amp; Directions</a>
Type:	HOSPITAL
Specialties:	HOSPITAL
Phone:	(813) 681-5551
Hospital Affiliation:	NO AFFILIATIONS
Board Certified:	NOT CERTIFIED
Accreditation:	<a href="#">THE JOINT COMMISSION (TJC)</a>
Provider ID:	PF01374A
Hospital Quality Resource Sites:	<a href="#">Hospital Compare</a> <a href="#">Leapfrog</a>